#### **Navy Personnel Research and Development Center**



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### Navy-wide Personnel Survey (NPS) 1990-1997: **Summary of Trends**

John Kantor **Murrey Olmsted** 

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#### Navy-wide Personnel Survey (NPS) 1990-1997: Summary of Trends

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#### **Foreword**

Administered annually since 1990, the Navy-wide Personnel Survey (NPS) is a major product of the Navy Survey Resource Center (NSRC) at the Navy Personnel Research and Development Center (NPRDC). The NPS examines the perceptions of personnel in a variety of areas, including the detailing and the assignment process, quality of life programs, organizational climate, and health care issues. This information is valuable to managers and policy makers in program formulation and evaluation.

NPS 1997 was conducted under the sponsorship of the Chief of Naval Personnel (PERS-00) within reimbursable Work Unit 97WRPS500. Data collection concluded in mid November 1997, and the results of the survey were briefed to the Chief of Naval Personnel, his staff, and sponsors in March 1998.

This technical note presents graphs and tables of core items represented in several of the previous NPS surveys. Any questions regarding this report should be directed to Dr. John Kantor, Principle Investigator, (619) 553-7651 or DSN 553-7651.

Thomas A. Blanco
Director
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#### **Executive Summary**

#### **Introduction and Interpretation**

The responses on eight Navy-wide Personnel Surveys have been compared and charted in this report. Items with consistent wording have been analyzed, and the results are depicted in figures and tables beginning on page 6. Only those questions that remained the same during two or more years have been included in the comparisons. Not every figure and table is addressed in the text. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide on the practical significance of each trend. The reason for this decision is that the large number of respondents in the surveys cause even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting these trends, a conservative estimate of error (+3% to -3%) in the data may be used. This means that if a 50 percent agreement with a statement changed from one year to another, such change should not be considered meaningful unless it changed to 47 percent or less or to 53 percent or more. Between 47 percent and 53 percent is considered the same as 50 percent, no change.

#### **Trend Highlights**

#### **Demographics**

The percentage of married enlisted personnel whose spouses are employed full time is trending upwards and is at an all-time high of 78% for 1997.

#### **Detailing and Assignment Process**

#### BUPERS ACCESS<sup>1</sup>

Satisfaction with BUPERS ACCESS was mixed. Larger percentages of Sailors<sup>2</sup> indicated that it was easy to use and that it provided them with the information they needed. However, the system did not make it easier for Sailors to get in touch with their detailers.

#### Organizational Climate

#### Leadership

The majority of Sailors said that they were satisfied with the quality of leadership at their commands. However, there was a decrease from previous years for officers, but virtually no change for enlisted personnel.

<sup>&</sup>lt;sup>1</sup> "BUPERS ACCESS" is a Bureau of Naval Personnel (BUPERS) Computer Bulletin Board System (BBS).

<sup>&</sup>lt;sup>2</sup> "Sailor" is defined as an active duty Navy person. The term includes both officer and enlisted personnel.

#### **Job Satisfaction**

The majority of Sailors said they were satisfied with their current jobs. Enlisted showed a significant increase in job satisfaction from previous years. The majority of the Sailors reported that they are satisfied with Navy work and physical working conditions, and are glad they chose the Navy over other organizations. There is a continuing difference between enlisted personnel and officers in regard to their career development.

#### **Career Plans**

Officers reported plans to leave the Navy before they are retirement-eligible in greater numbers than in previous years. The percentage of enlisted who believe they will stay in the Navy until retirement was virtually unchanged. A greater number of enlisted reported they plan to reenlist.

#### **Values**

Responses to questions regarding values have been fairly consistent over the past three years, with near-unanimous support for the importance of shipmates and of knowing and doing the job well. A decreasing trend appeared in only one area. That was in the percentage of enlisted personnel agreeing with the statement "everyone should serve his or her country in some way or another."

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| 2.  | (Q43) If You Used BUPERS ACCESS Computer Bulletin Board, Please Rate the System. Percent "Agree" or "Strongly Agree"   |
| 3.  | (Q78) How SATISFIED or DISSATISFIED are you with the following aspects of Leadership Quality. Percent "Satisfied" or "Very Satisfied"                          |
| 4.  | (Q90) How Much Do You AGREE with the Following Statements about Navy Core Values? Percent "Agree" or "Strongly Agree"  |
|     |  |

#### INTRODUCTION

#### **Problem**

The morale and job performance of Navy personnel take on added importance today. Each individual must contribute to the increased efficiency required of a reduced force in a still-hostile world. The attitudes and opinions of Navy personnel represent vital input to the development and continuous improvement of Navy programs and policies. Therefore, such opinions must be measured in a systematic and timely fashion, furnishing an accurate reflection of the views of the Navy's diverse and widespread membership.

#### **Purpose**

Navy Personnel Research and Development Center (NPRDC) has administered the Navy-wide Personnel Survey (NPS) annually since 1990. The NPS is designed to collect opinion data on a systematic basis and to provide timely information on issues of importance to policy makers. The NPS allows the identification and analysis of trends in opinions and attitudes toward proposed and existing Navy programs and policies that materially affect the performance and morale of Sailors. The survey was also designed to accommodate the study of topics of compelling interest on a one-time basis. This technical note provides tables and graphs of trends obtained from the eight administrations of the NPS.

#### **APPROACH**

The current and seven previous NPS questionnaires were screened for questions that appeared on two or more of the surveys. The data for those questions were retrieved from the corresponding databases and depicted in figures and tables beginning on page 6. Questions that were reworded were not included in the analyses, because the meaning of these questions is likely to have been changed with the change in the wording. These data are based on Navy-wide samples of 3 to 5 percent of the eligible enlisted personnel and 7 to 12 percent of the eligible officers during the last 8 years. The overall return rates have been between 44 and 47 percent for the entire sample throughout the years. Return rates tend to be consistently lower for the enlisted population compared to officers. Return rates increase by paygrade for both officer and enlisted populations. Chi-square and Analysis of Variance tests were used to establish trends for this report.

#### **RESULTS**

#### **Background**

The results of each NPS are contained in three reports. This is one of three reports for 1997. The figures and tables in this note are intended to provide a visual summary of trends. Each is displayed with the question and question number from the 1997 survey.

#### **Interpreting Results**

The responses on eight Navy-wide Personnel Surveys have been compared and charted in this report. Items with consistent wording have been analyzed, and the results are depicted in figures and tables beginning on page 5. Only those questions that remained the same during two or more years have been included in the comparisons. Not every figure and table is addressed in the text. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide on the practical significance of each trend. The reason for this decision is that the large number of respondents in the surveys cause even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting these trends, a conservative estimate of error (+3% to -3%) in the data may be used. This means that if a 50 percent agreement with a statement changed from one year to another, such change should not be considered meaningful unless it changed to 47 percent or less or to 53 percent or more. Between 47 percent and 53 percent is considered the same as 50 percent, no change.

#### **Trend Highlights**

#### **Demographics**

The percentage of married enlisted personnel whose spouses are employed full time is trending upwards and is at an all-time high of 78% for 1977 (see Figure 1, page 6).

#### **Detailing and Assignment Process**

#### **BUPERS ACCESS**

BUPERS ACCESS "ease of use" shows an increasing trend for all Sailors. Roughly two-thirds of all personnel continue to believe the BBS gives them the information they need. The belief of enlisted that the system makes it easier to communicate with their detailers shows a decreasing trend. Of note, is a significant one-year increase in the percentage of officers who believe using the BBS reduces the number of calls to their detailers (see Table 2, page 7).

#### Organizational Climate

#### Leadership

Officers show a declining trend in satisfaction with command leadership. Of note, officer satisfaction with command leadership is 63%, while enlisted satisfaction with command leadership remains much lower, at 38% (see Figure 4, page 8).

#### Job Satisfaction

Enlisted personnel "satisfaction with current job" showed a significant one-year jump (see Figure 5, page 9), as did "I like the work I do" (see Figure 6, page 9). While positive enlisted satisfaction with physical working conditions held steady at 64%, officer satisfaction with working conditions displayed a slight declining trend (see Figure 7, page 10) of 73% in 1995, 72% in 1996 and 71% in 1997. Officer satisfaction with physical working conditions has remained in the range of 69 - 73% over the life of NPS, while enlisted satisfaction is at its highest level, at 64% with a range of 60 - 64% from 1990 - 1997.

#### **Career Development**

A small downward trend in satisfaction with career development for officers still leaves 68% of officer respondents satisfied. Enlisted satisfaction is at 44%, down from 49% in 1992 (see Figure 8, page 10).

#### Career Enjoyment

A small downward trend in officers positive response to "I enjoy my career in the Navy" still leaves officer satisfaction in this area at 76% (see Figure 9, page 11).

#### Health Care Issues

#### **Navy Drug and Alcohol Program Policies**

A downward trend in the percentage of enlisted personnel who agreed that "existing regulations on the use and abuse of alcohol should be more strictly enforced" was complimented by a downturn in the percentage of officers who agreed with the statement (see Figure 18, page 17). Downward trends for both officers and enlisted were seen for agreement with the statement "penalties for the abuse of alcohol at my command are sufficient" (see Figure 19, page 18). To be clear, these results indicate increasing satisfaction with the rigor of enforcement but decreasing satisfaction with the penalties awarded. Officer agreement with "the Navy's policies... are applied fairly across all paygrades""(see Figure 20, page 18) and "the difference between alcohol use and alcohol abuse is clearly understood" (see Figure 21, page 19) both turned downward for 1997. Enlisted and officer belief in the availability of "immediate intervention and referral to treatment for those with alcohol problems" also showed a one-year downturn (see Figure 23, page 20).

#### **SUMMARY**

Most of the trends depicted in the charts are statistically significant. However, it is left to the reader to determine the practical significance of a trend. In cases where the sample size is large, such as the NPS, even the smallest change may be statistically significant. However, those differences may not have any practical importance to the reader. Therefore, caution should be exercised in the interpretation of trends.

Another issue in interpreting trends is that the reader may interpret a change in direction as a trend, even if it represents only a single occurrence. Not less than two consecutive declines or increases should be interpreted as a trend—a change for any given year may only be a random occurrence. In practical terms, this would mean that you would have to have at least three years worth of data to make a judgment regarding a significant trend (i.e. a baseline year followed by two consecutive declines or increases).

The sequence of figures and tables in this report corresponds to the sequence of questions in the NPS 1997. A copy of the 1997 NPS appears in the appendix.

Figures and Tables

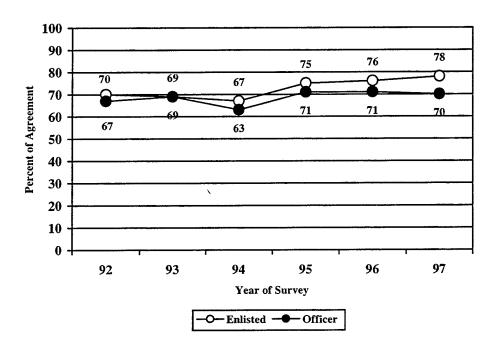


Figure 1. (Q15) Spouse is employed full time.

Table 1
(Q38) Were your last orders issued early enough to allow you to complete preparations for your PCS move?

Percent "Yes"

|          |    |      | cent  |    |         |    |    |    |  |  |
|----------|----|------|-------|----|---------|----|----|----|--|--|
|          |    | Enli | isted |    | Officer |    |    |    |  |  |
| 94 95 96 |    |      | 96    | 97 | 94      | 95 | 96 | 97 |  |  |
| Yes      | 83 | 83   | 90    | 83 | 88      | 91 | 90 | 85 |  |  |
| No       | 17 | 17   | 10    | 17 | 12      | 9  | 10 | 15 |  |  |

Table 2

(Q43) If You Used the BUPERS ACCESS Computer Bulletin Board,
Please Rate the System.

|  |    | Enlisted |    |    |    | Officer |    |    |    |    |    |    |    |    |
|--|----|----------|----|----|----|---------|----|----|----|----|----|----|----|----|
| Statement  | 91 | 92       | 93 | 94 | 95 | 96      | 97 | 91 | 92 | 93 | 94 | 95 | 96 | 97 |
| Easy to use.                                       | 56 | 36       | 80 | 78 | 53 | 62      | 76 | 59 | 47 | 77 | 77 | 61 | 69 | 70 |
| Gave me information I needed.                      | 47 | 35       | 74 | 76 | 62 | 60      | 72 | 45 | 43 | 72 | 66 | 63 | 66 | 65 |
| Easier to communicate with detailer.               | 39 | 22       | 47 | 41 | 33 | 30      | 23 | 35 | 23 | 26 | 23 | 22 | 24 | 24 |
| Reduced the number of calls I make to my detailer. | -  | 20       | 40 | 36 | 33 | 25      | 25 | -  | 21 | 23 | 22 | 21 | 20 | 26 |

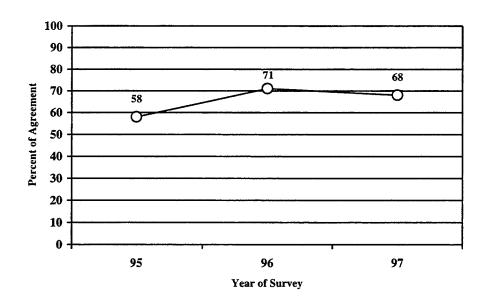


Figure 2. (Q57) How important is homebasing to you? (Enlisted)

Percent "Important" or "Very Important"

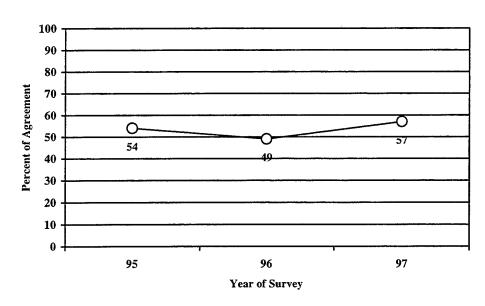


Figure 3. (Q58) Do you think there is a conflict between homebasing and maintaining a promotable career path?

(Enlisted)

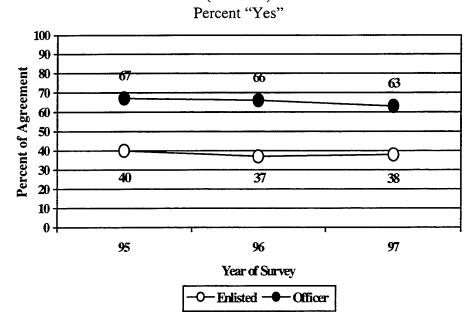


Figure 4. (Q71a) I am satisfied with the quality of leadership at my command.

Percent "Agree" or "Strongly Agree"

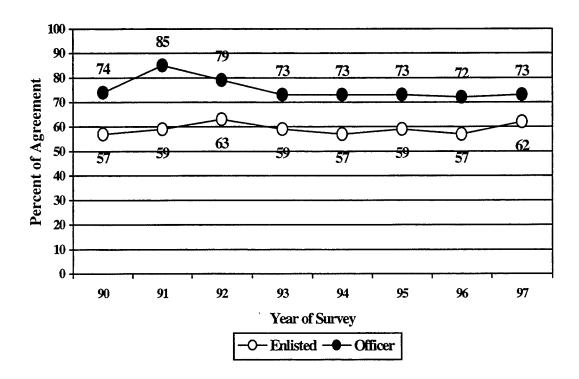


Figure 5. (Q71b) I am satisfied with my current job.
Percent "Agree" or "Strongly Agree"

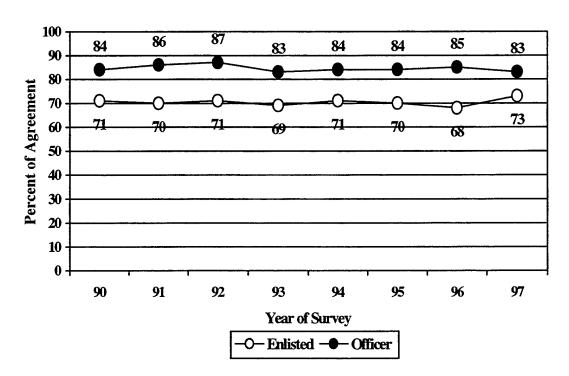


Figure 6. (Q71c) In general, I like the work I do in the Navy.

Percent "Agree" or "Strongly Agree"

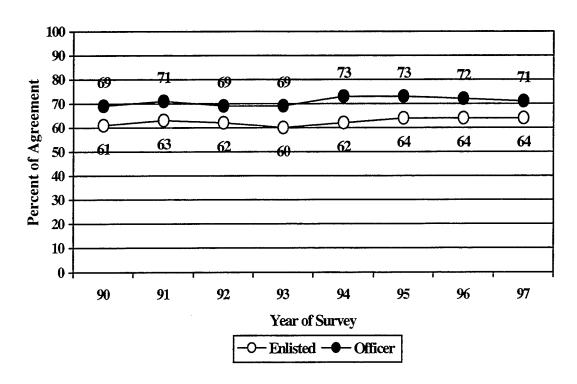


Figure 7. (Q71d) I am satisfied with my physical working conditions.

Percent "Agree" or "Strongly Agree"

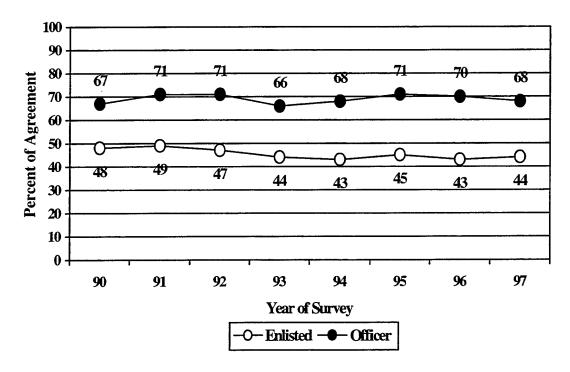


Figure 8. (Q71e) I am satisfied with my career development.

Percent "Agree" or "Strongly Agree"

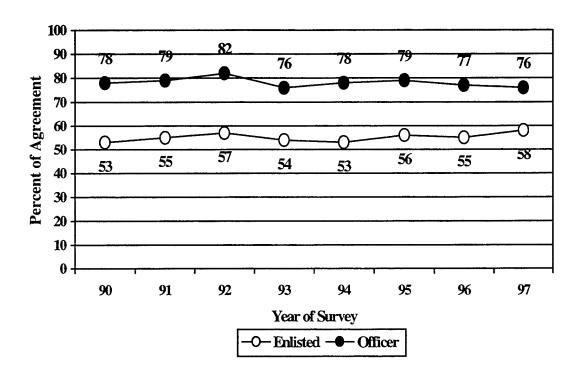


Figure 9. (Q71g) I enjoy my career in the Navy.
Percent "Agree" or "Strongly Agree"

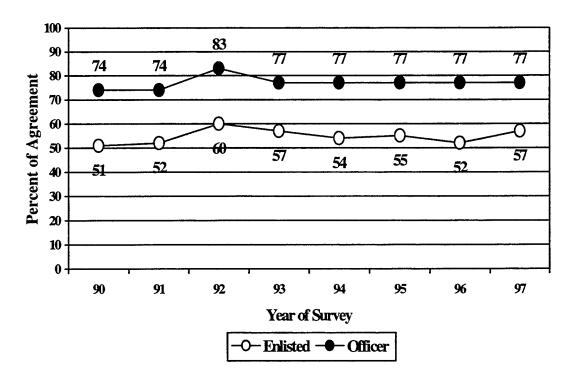


Figure 10. (Q71h) I am glad I chose the Navy over other organizations.

Percent "Agree" or "Strongly Agree"

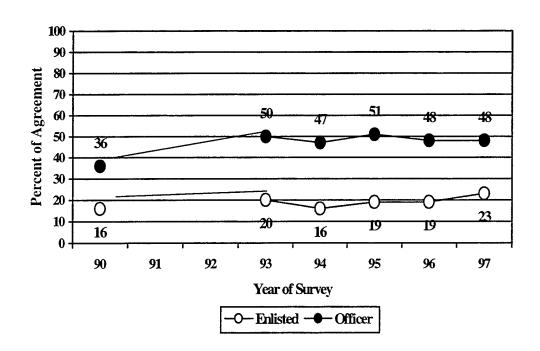


Figure 11. (Q71i) I think I am adequately paid for the job I do.
Percent "Agree" or "Strongly Agree"

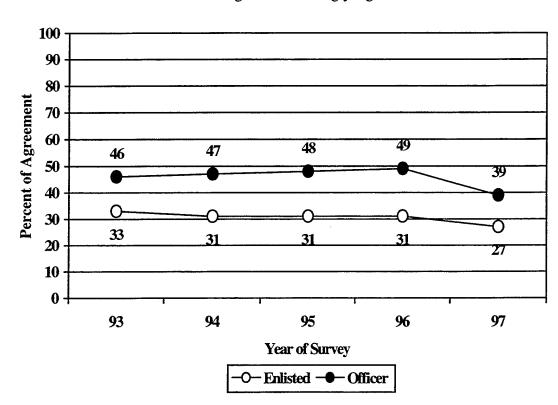


Figure 12. (Q71j) The amount I am paid is an important reason for me to stay in the Navy.

Percent "Agree" or "Strongly Agree"

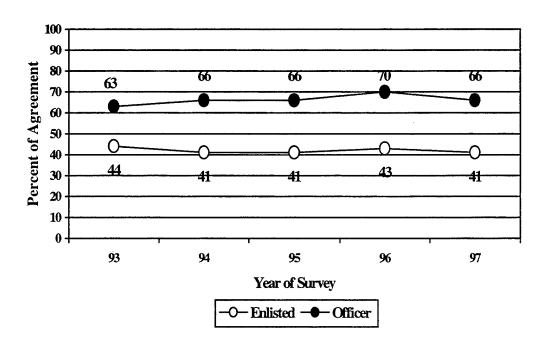


Figure 13. (Q71k) Retirement pay is an important reason for me to stay in the Navy until retirement.

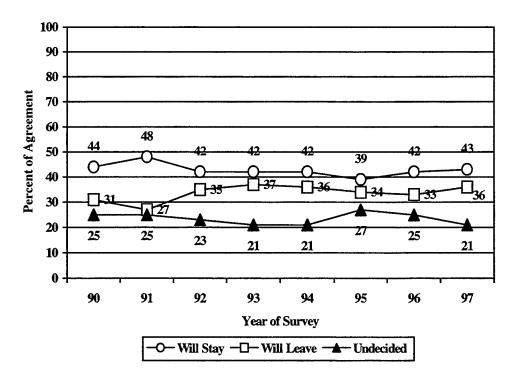


Figure 14. (Q72) What are your career plans? (Enlisted)

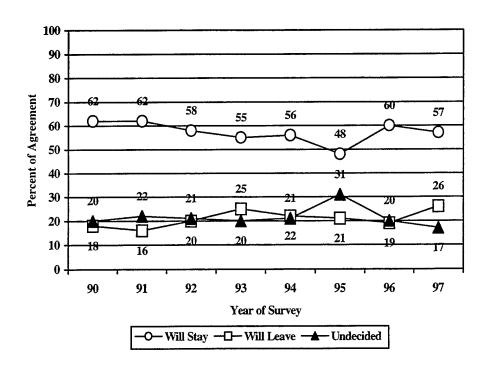


Figure 15. (Q72) What are your career plans? (Officer)

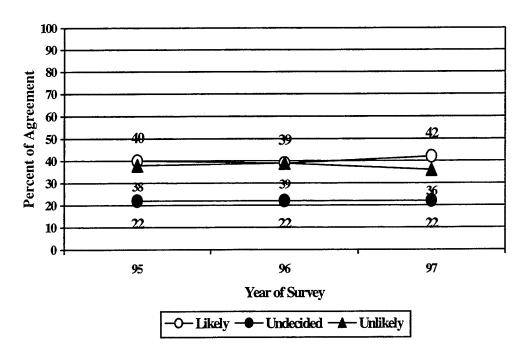


Figure 16. (Q75) How likely is it that you will reenlist at your next decision point? (Enlisted)

Table 3

(Q78) How SATISFIED or DISSATISFIED are You with the Following Aspects of Leadership Quality?

Percent "Satisfied" or "Very Satisfied"

|                      | Enli | sted | Officer |    |  |
|----------------------|------|------|---------|----|--|
|                      | 96   | 97   | 96      | 97 |  |
| a. Officer Community | 33   | 34   | 64      | 58 |  |
| b. LDO Community     | 38   | 39   | 62      | 59 |  |
| c. Chief's Community | 42   | 43   | 61      | 57 |  |
| d. Overall Navy      | 41   | 40   | 63      | 53 |  |

15

Table 4
(Q90) How Much Do You AGREE with the Following Statements about Navy Core Values?

|   |    | Enlisted |    |    | Officer |    |
|---|----|----------|----|----|---------|----|
|   | 95 | 96       | 97 | 95 | 96      | 97 |
| People should always tell the truth even though it may hurt them or other people  | 78 | 78       | 77 | 85 | 87      | 83 |
| b. Sometimes you have to bend or break the rules in order to get the job done   | 54 | 54       | 50 | 47 | 46      | 46 |
| c. Responsibility is a key quality of an effective sailor   | 96 | 97       | 96 | 99 | 99      | 99 |
| d. It is important that people know their jobs well   | 98 | 98       | 97 | 99 | 99      | 99 |
| e. It is important that people do their jobs well   | *  | *        | 98 | *  | *       | 99 |
| f. Being a team player is more important than individual accomplishment   | 79 | 80       | 77 | 85 | 86      | 83 |
| g. Loyalty to the Navy is ultimately more important than loyalty to peers, subordinates, and superiors  | 38 | 37       | 37 | 47 | 49      | 45 |
| h. Concern for the well-being of shipmates is important   | 94 | 95       | 95 | 99 | 99      | 99 |
| <ul> <li>i. Everyone should serve his or her country in some way or<br/>another</li> </ul>  | 73 | 71       | 68 | 80 | 81      | 78 |
| <ul> <li>j. People should always report others who engage in sexual<br/>harassment</li> </ul>   | 80 | 80       | 77 | 89 | 87      | 81 |
| <ul> <li>k. When faced with difficult ethical, moral and/or life<br/>choices, people should rely on their religious/spiritual<br/>faith in their decision making</li> </ul> | 39 | 40       | 39 | 51 | 54      | 47 |
| l. Navy core values have helped me in my career   | ** | **       | 46 | ** | **      | 48 |
| m. Navy core values have helped me when I have been faced with tough moral decisions  | ** | **       | 41 | ** | **      | 43 |

#### **Notes:**

- \* Data not available due to the fact that in past years, Q71d/e were combined into a single question.
- \*\* Data not available due to the fact that these questions are new to the survey and have not been asked before the 1997 NPS.

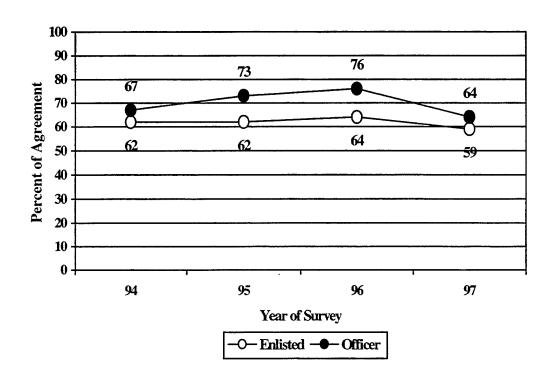


Figure 17. (Q91) I feel that women have the ability to successfully carry out their combat roles in the Navy.

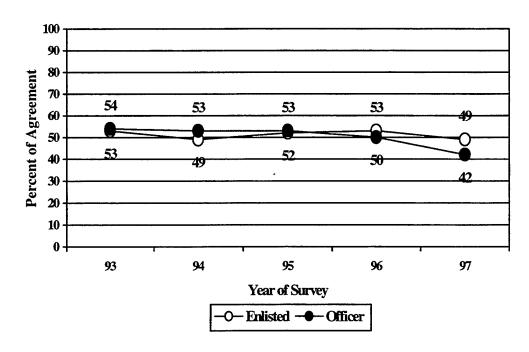


Figure 18. (Q113a) Existing regulations on the use and abuse of alcohol should be more strictly enforced.

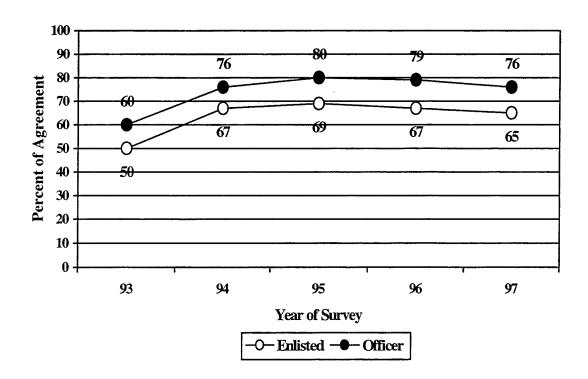


Figure 19. (Q113b) Penalties for the abuse of alcohol at my command are sufficient.

Percent "Agree" or "Strongly Agree"

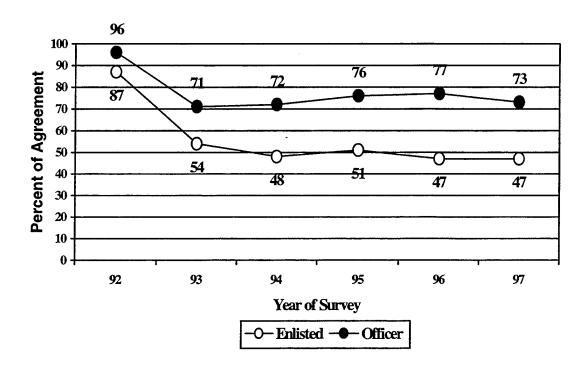


Figure 20. (Q113c) At my command, the Navy's policies on alcohol use/abuse are applied fairly across all paygrades.

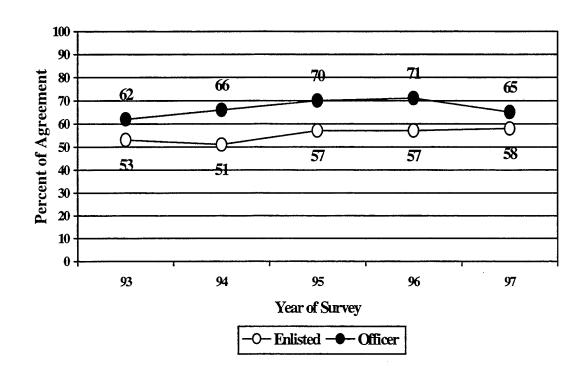


Figure 21. (Q113d) At my command, the difference between alcohol use and abuse is clearly understood.

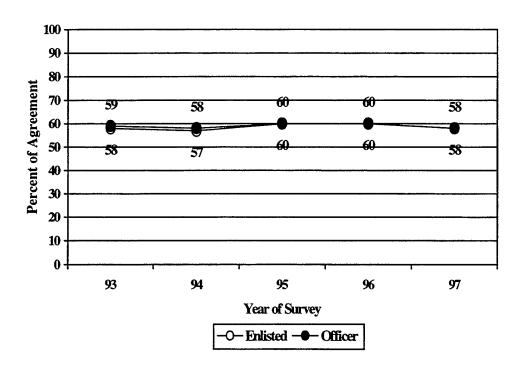


Figure 22. (Q113e) Treatment for problems related to alcoholism and alcohol abuse has a negative effect on a member's Navy career.

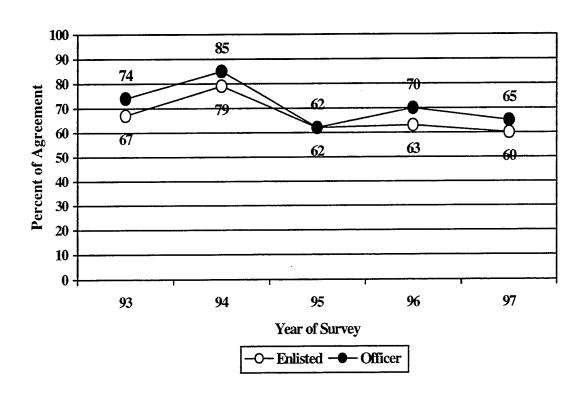


Figure 23. (Q113f) There is immediate intervention and referral to treatment for those with alcohol problems.
Percent "Agree" or "Strongly Agree"

Appendix

Navy-Wide Personnel Survey: 1997

# Navy-wide Navy-wide Navy-wide avy-wide

## Personnel Personnel Personnel ersonnel

Survey 1990

Survey 1981

# Survey 1993 Survey 1994 Survey 1995 Survey 1995 Survey 1996 Survey 1996 Urvey 1997



**Chief of Naval Personnel** 

Washington, DC 20370-5000

#### PRIVACY ACT STATEMENT

Authority to request this information is granted under Title 5, U.S. Code 301 and Department of the Navy Regulations, Executive Order 9397. License to administer this survey is granted under OPNAV Report Control Symbol 1000-27, which expires on 18 Jul 2000. Personal identifiers will be used to conduct follow-on research.

PURPOSE: The purpose of this questionnaire is to collect data to evaluate existing and proposed Navy personnel policies, procedures, and programs.

ROUTINE USES: The information provided in this questionnaire will be analyzed by the Navy Personnel Research and Development Center. The data files will be maintained by the Navy Personnel Survey System at the Navy Personnel Research and Development Center, where they may be used to determine changing trends in the Navy.

CONFIDENTIALITY: All responses will be held in confidence by the Navy Personnel Research and Development Center. Information you provide will be considered only when statistically combined with the responses of others, and will not be identified with any single individual.

PARTICIPATION: Completion of this questionnaire is entirely voluntary. Failure to respond to any of the questions will NOT result in any penalties except lack of representation of your views in the final results and outcomes.

Please use the last page of this questionnaire for any comments you wish to make.

Please complete the survey and return it in the envelope provided.

If you have any questions, you may contact:

John Kantor

(619) 553-7651 or DSN 553-7651

FAX: (619) 553-9973

e-mail: kantor@nprdc.navy.mil

Navy Personnel Research and Development Center

Survey Operations Center

53335 Ryne Road

Code 122

San Diego, CA 92152-7250



You have been randomly selected by computer to take part in this survey. Your participation is voluntary. Please take the time to give careful, frank answers. It should take about forty minutes to complete the survey.

#### **IMPORTANT INSTRUCTIONS**

- \* USE NO. 2 PENCIL ONLY.
- \* Do NOT use ink, ballpoint or felt tip pens.
- \* Erase cleanly and completely any changes you make.
- \* Make black marks that fill the circle.
- \* Do not make stray marks on the form.
- \* Do not fold, tear, or mutilate this form.



CORRECT MARK:

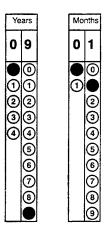


INCORRECT MARK: Ø800

For questions that look like the following, print the required information in the boxes provided. Then blacken the corresponding circles under the numbers or letters you printed.

#### **EXAMPLE**

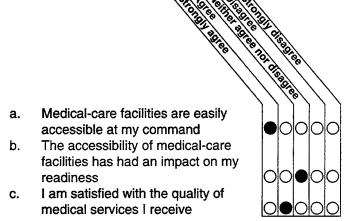
1. How long have you been on active duty in the Navy?



For questions that look like the next two examples, blacken the circle corresponding to the answer you selected.

#### **EXAMPLE**

- 2. What is your current military status?
  - O USN
  - O USNR
  - USNR (TAR)
  - O USNR (265/TEMAC/Canvasser Recruiter/ ACDUTRA
- 3. How much do you AGREE or DISAGREE with the following statements?



#### **BACKGROUND**

#### PERSONAL

| 1. | What is your gender?  Male Female   | 6.  | N             |
|----|---|-----|---------------|
|    | The answers for Questions 2 and 3 are based on the standard DoD race and ethnic categories. If you are of mixed heritage, please select the racial and ethnic group with which you MOST closely identify.   | 0.  | ***           |
| 2. | What is your racial background?  White Black/African-American Asian/Pacific Islander American Indian Other  | 7.  | W e C C C C C |
| 3. | What is your ethnic background?  Mexican, Chicano, Mexican-American Puerto Rican Cuban  | 8.  | C             |
|    | Cuban Other Spanish/Hispanic Japanese Chinese Korean Vietnamese Asian Indian Filipino Pacific Islander (Guamanian, Samoan, etc.)  | 9.  | if CCCC       |
|    | <ul> <li>Filipino</li> <li>Pacific Islander (Guamanian, Samoan, etc.)</li> <li>Eskimo/Aleut</li> <li>None of the above</li> </ul>   | 10. |               |
| 4. | <ul> <li>What is your highest level of education?</li> <li>Less than high school completion/no diploma</li> <li>Alternate degree/GED/home study/adult school certification</li> <li>High school diploma/graduate</li> <li>Some college, no degree</li> <li>Associate's degree or other 2 year degree</li> </ul> | 11. | If (%         |
|    | <ul> <li>Bachelor's degree</li> <li>Master's degree</li> <li>Doctorate or professional degree</li> </ul>  | 12. | W C           |

| 5.  | What is your religious preference?  Catholic Protestant (Baptist, Methodist, Lutheran, etc.) Jewish Orthodox churches (Greek, Russian, etc.) Muslim Buddhist Mormon Pentecostal Other religion not listed No religious preference |
|-----|---|
| 6.  | What is your current marital status?  Single and never married Married for the first time Remarried, was divorced Legally separated or filing for divorce Divorced Widowed  |
| 7.  | What was your marital status when you entered the Navy?  Single and never married  Married for the first time  Remarried, was divorced  Legally separated or filing for divorce  Divorced  Widowed                                |
| 8.  | Did you get married this past year (CY96 or CY97)?  Yes  No, (skip to Question 12)  |
| 9.  | If yes, who performed the ceremony?  Civilian clergy  Navy chaplain  Civil servant (Justice of the Peace, etc.)  Other  |
| 10. | Did you receive premarital counseling?  ○ Yes ○ No  |
| 11. | If yes, from whom did you receive counseling? (Select ALL that apply.)  Civilian clergy (minister, priest, rabbi, etc.)  Navy chaplain  Counselor  Family member(s)  Other  |
| 12. | Were you divorced in the last year (CY96 or CY97)?  ○ Yes ○ No  |

4

| IO CHILDREN, fill in this circle O and skip to  | 18. Do you personally have any family enrolled in DEERS? Dual military only answer if you have children e your name. (Select ALL that apply Only No, I personally have no family not the second of | couples,<br>enrolled under<br>(.)<br>nembers                             |  |  |  |
|---|--|--|--|--|--|
| What is your spouse's employment situation? (Mark ALL that apply.)  Not currently married  Active Duty Military  Military Reserve  Civil Service  Civil Service  Civilian job, private sector  Self-employed  Retired  Not employed, by choice (e.g., student,                            | enrolled in DEERS (skip to Question 20)  Spouse (non-military)  Child(ren) living with me  Child(ren) not living with me  Child(ren) living part-time with me (i.e., joint custody with ex-spouse)  Legal ward(s) living with me  Parent(s) or other relative(s)   |  |  |  |  |
| <ul><li>homemaker)</li><li>Not employed, but actively job hunting</li><li>Not employed for other reasons</li></ul>  | children under age 24 years of age a full-time in college, fill in this circle   | nd enrolled  |  |  |  |
|   |  | '  |  |  |  |
| <ul> <li>Do not have an ex-spouse</li> <li>Active Duty Military</li> <li>Military Reserve</li> <li>Civil Service</li> <li>Civilian job, private sector</li> </ul>   | 19. How many of your children enrolled under the age of 21, or under the a enrolled full-time in college, live in household? <i>Include children for whave joint custody</i> .   | age of 24 and<br>your  |  |  |  |
| <ul><li>Retired</li><li>Not employed, by choice (e.g., student,</li></ul>   |  | F CHILDREN<br>GROUP  |  |  |  |
| <ul> <li>Not employed, but actively job hunting</li> <li>Not employed for other reasons</li> <li>Do not know</li> </ul>   | a. Under 6 weeks ① ② ③ b. 6 wks through 12 mos ① ② ③ c. 13 through 24 mos ① ② ④ d. 25 through 35 mos ① ②   | 9 4 5<br>9 4 5<br>9 4 5<br>9 4 5<br>9 4 5                                |  |  |  |
| Is your spouse employed full-time or part-time?  Not currently married Spouse is not employed Full-time Part-time   | g. 10 through 12 yrs ① ② ③ h. 13 through 15 yrs ① ② ③ i. 16 through 20 yrs ① ②   |  |  |  |  |
| Is your ex-spouse employed full-time or   | j. 3 ,   |  |  |  |  |
| part-time?  O Do not have an ex-spouse Ex-spouse is not employed Full-time Part-time Do not know  | household currently receiving ass any of the sources listed below? (Select ALL that apply.)  No, do not receive any assistant Question 22)   | e (skip to   |  |  |  |
| contribution to your family income, relative to your contribution (excluding children's income) is:  None, neither my spouse nor ex-spouse contribute to my family income Half or less than half of my contribution About three-fourths of my contribution About equal to my contribution | receiving any (skip to Question 2 Food stamps Food Locker SHARE Program Woman Infant Children (WIC) As Don't know if receiving any assis  11. If you receive some form of assistation  | esistance<br>tance   |  |  |  |
|   | (Mark ALL that apply.)  Not currently married Active Duty Military Military Reserve Civil Service Civilian job, private sector Self-employed Retired Not employed, by choice (e.g., student, homemaker) Not employed for other reasons  If you have an ex-spouse, what is his/her employment situation? (Mark ALL that apply.) Do not have an ex-spouse Active Duty Military Military Reserve Civil Service Civilian job, private sector Self-employed Retired Not employed, by choice (e.g., student, homemaker) Not employed, but actively job hunting Not employed, but actively job hunting Not employed for other reasons Do not know  Is your spouse employed full-time or part-time? Not currently married Spouse is not employed Full-time Part-time  Is your ex-spouse employed full-time or part-time? Do not have an ex-spouse Ex-spouse is not employed Full-time Part-time Do not know  Your spouse's and/or ex-spouse's combined contribution to your family income, relative to your contribution (excluding children's income) is:  None, neither my spouse nor ex-spouse contribute to my family income Half or less than half of my contribution About three-fourths of my contribution  | Fou are SINGLE, NEVER MARRIED, AND HAVE ID CHILDREN, fill in this circle |  |  |  |

| <ul> <li>22. Are you accompanied by the family members in your household on your present assignment?</li> <li>Does not apply/no family members</li> </ul> |   |  |  |  |  |            | CAREER  |  |
|---|---|--|--|--|--|------------|---|--|
|   | <ul> <li>Yes</li> <li>Temporarily unaccomposition me later)</li> <li>Permanently unaccomposition required for the billet</li> <li>Permanently unaccomposition family members were (overseas tour)</li> <li>Permanently unaccomposition Household Goods mowith PCS orders (i.e., unit, change of homeposition Permanently unaccomposition.</li> <li>Answer Question 23 or this option. Otherwise Question 24.</li> </ul> | npani<br>not c<br>npani<br>not c<br>npani<br>BRA<br>oort, e<br>npani         | ed be ed be common ed be as no C closetc.) ed by you so to | cause<br>cause<br>and s<br>cause<br>t auth<br>sure,<br>choic | e it was<br>e ponso<br>e orized<br>Preco | as<br>ored | 24. How long have you been on Active Duty in the Navy? Count the time from the day you were sworn in. (Fill in all columns; i.e., 1 year = 01 and 9 months = 09)    Years |  |
|   | describe why you are pe<br>unaccompanied by famil<br>household, and rank the<br>the most important.   | rmai<br>ly me  | nently<br>embe<br>ith on                                   | /<br>rs in <sup>-</sup><br>ne (1)                            | your<br>bein                             |            | 25. What is your paygrade?  O E-1 O W-1 O O-1 O E-2 O W-2 O O-2 O E-3 O W-3 O O-3 O E-4 O W-4 O O-4   |  |
| b.<br>c.  | a. Spouse employment OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO   | Home ownership<br>Availability of military family<br>housing                 |  | 0000   | 0000                                     |            |   | ○ E-5       ○ O-5         ○ E-6       ○ O-6         ○ E-7       ○ O-1E       ○ O-7 or above         ○ E-8       ○ O-2E |
| e.<br>f.<br>g.  |   |  |  |  |  |            |   |  |
| ■<br>■<br>j.  |   | remain in another location OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO              | 0000<br>000<br>000<br>000<br>000<br>000<br>000             |  |  |            |   |  |
|   | and education services for<br>special needs<br>Availability of activities/  | d education services for ecial needs OOOO SS S | (5)(5)(5)  |  |  |            |   |  |
| n.  | moving arrangements   | 0  | 0  | 0  | 0  | 0          | 888<br>9999   |  |
|   | Length of new duty<br>assignment<br>Personal reasons<br>Other   | 000  | 000  | 000  | 000                                      | 000        |   |  |

| 27. | If you are a Chief Petty Officer, Petty Officer, or an officially DESIGNATED STRIKER (qualified to wear the striker rating badge), what is your general rating (i.e., AW, ET, CTI, etc.)? Only use your rate, not paygrade, such as AW not AWC. (Begin lettering in the LEFT column.)       | 30. | In which FLEET are you now homeported?  Does not apply  2nd Fleet, Atlantic  3rd Fleet, Pacific  5th Fleet, Persian Gulf  6th Fleet, Mediterranean  7th Fleet, Far East  |
|-----|---|-----|--|
|     | O Does not apply/I am an officer Not rated/not designated striker  A A A B B B C C C D D D E E E F F C C C C C C C C C C C C C C C C C C  | 31. | To what type of ship/activity are you currently assigned? (If applicable, select ALL that apply.)  Shore or Staff Command  Afloat staff  Training Command  Aviation Squadron (deployed to ships)  Aviation Squadron (deployed to shore)  Carrier-based Aviation Squadron/Detachment  Aircraft Carrier  Cruiser  Destroyer types (includes frigates)  Minecraft  Submarine  Tender/Repair ship  Reserve Unit  Service Force ship  Amphibious ship  Amphibious craft   |
|     | 000<br>000<br>000<br>000<br>000<br>000<br>000<br>000  | 32. | <ul> <li>Ampribious craft</li> <li>Shore based deployable unit (Seabees, EOD, Sea OpDet, etc.)</li> <li>Other</li> <li>In which of the following sources do you find most of your general information about the Navy? (Select ONE answer.)</li> <li>Navy produced information sources (your base/command newspaper, Navy/Marine Corps TV News, All Hands magazine, Navy messages, plans of the day/week, morning quarters, Captain's Call, word from your leading petty officer/division officer, other Navy information sources)</li> </ul>   |
| 28. | What is your current billet?  ○ Sea duty ○ Shore duty ○ Other (e.g., neutral duty, Duty Under Instruction)  | 00  | <ul> <li>Externally produced information sources         (Navy Times or other Navy focused publications)</li> <li>Local or national newspaper</li> <li>Local or national television</li> </ul>   |
| 29. | What is the geographical location of your current assignment? If deployed, where is your command homeported?  Alaska or Hawaii CONUS (East Coast) CONUS (West Coast) Europe (including Mediterranean) Far East Caribbean Middle East (including African continent) South or Central America | 33. | <ul> <li>Where do you find most of your information about Navy personnel policies and programs which affect you? (Select ONE answer.)</li> <li>Navy produced information sources (your base/command newspaper, Navy/Marine Corps TV News, All Hands magazine, Navy messages, plans of the day/week, morning quarters, Captain's Call, word from your leading petty officer/division officer, other Navy information sources)</li> <li>Externally produced information sources         <ul> <li>(Navy Times or other Navy focused publications)</li> <li>Local or national newspaper</li> <li>Local or national television</li> </ul> </li> </ul> |

# DETAILING AND ASSIGNMENT PROCESS

| PCS ORDERS   |   | No     Does not apply  |
|--|---|--|
| How far in advance of your last Projected Rotation Date (PRD) did you first contact your detailer?  O 1 to 90 days O 91 days to under 6 months O 6 months to under 9 months O 9 months to under 12 months O Does not apply               | 39.   | When choosing your last assignment, what was your primary concern? (Pick the ONE most important reason.)  O Future promotability  Type of duty  Geographic location  Platform/billet  Spouse's collocation  Family concerns  |
| How many assignment choices were available to you on your first call to your detailer?  Not applicable   |   | O Geographic stability Other   |
| <ul> <li>More than 4</li> <li>4</li> <li>3</li> <li>2</li> <li>1</li> <li>None, told to call back at the next requisition date</li> </ul>  | 40.   | How receptive was your detailer to resolving conflicts between your personal desires and the needs of the Navy?  O Very receptive O Receptive O Not very receptive   |
| How far in advance of your last PRD did you negotiate your orders?   |   | Not receptive at all     Does not apply  |
| <ul> <li>Not applicable</li> <li>1 to 30 days</li> <li>31 to 60 days</li> <li>61 to 90 days</li> <li>91 days to 6 months</li> <li>More than 6 months</li> </ul>  | 41.   | Do you have Internet access available to you at your current command?  Yes  No  Don't know   |
| How far in advance of your last change of station or actual rotation date did you receive your orders?  Not applicable 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months Did not receive orders in advance | 42.   | Since the Bureau of Naval Personnel (BUPERS) Home Page came on-line in September 1995, how many times have you used it? (Select ALL that apply.)  Never, I did not know it existed Never, but I knew it existed Never, I do not have Internet access at home Never, I do not have Internet access at work A few times, but I did not find it useful A few times, and I was satisfied Frequently, I find it very useful and informative   |
|  | How far in advance of your last Projected Rotation Date (PRD) did you first contact your detailer?  1 to 90 days 91 days to under 6 months 6 months to under 9 months 9 months to under 12 months Does not apply  How many assignment choices were available to you on your first call to your detailer? Not applicable More than 4 4 3 2 1 None, told to call back at the next requisition date  How far in advance of your last PRD did you negotiate your orders? Not applicable 1 to 30 days 31 to 60 days 91 days to 6 months  More than 6 months  How far in advance of your last change of station or actual rotation date did you receive your orders? Not applicable 1 to 30 days 91 days to 6 months  More than 6 months  How far in advance of your last change of station or actual rotation date did you receive your orders? Not applicable 1 to 30 days 91 days to 6 months More than 6 months | How far in advance of your last Projected Rotation Date (PRD) did you first contact your detailer?  O 1 to 90 days O 1 days to under 6 months O 6 months to under 9 months O 9 months to under 12 months Does not apply  How many assignment choices were available to you on your first call to your detailer?  Not applicable More than 4 O 4 O 3 O 2 O 1 None, told to call back at the next requisition date  How far in advance of your last PRD did you negotiate your orders?  Not applicable O 1 to 30 days O 11 days to 6 months More than 6 months  How far in advance of your last change of station or actual rotation date did you receive your orders?  Not applicable O 1 to 30 days O 1 to 60 days O 1 to 90 days O 1 days to 6 months More than 6 months  More than 6 months  More than 6 months More than 6 months |

38. Were your last orders issued early enough to

same geographic location

your PCS move?

allow you to easily complete preparations for

O Move not required, new duty station was in

- 43. If you have used the BUPERS ACCESS computer bulletin board system (or if someone else operated it for you), please rate the extent to which you AGREE or DISAGREE with each of the following statements? O I have not used BUPERS ACCESS (skip to Question 44) The system is easy to use a. b. The system gave me the information I needed The system made it easier to C. communicate with my detailer d. The system has reduced the number of calls I make to my detailer 44. If you have used the BUPERS Interactive Voice Response (IVR) 1-800-951-NAVY system, please rate the extent to which you AGREE or DISAGREE with each of the following statements?
  - O I have not used BUPERS IVR (skip to Question 45)

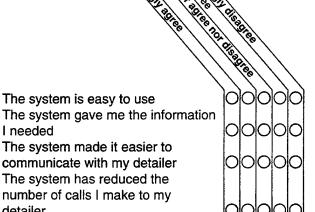
a. b.

C.

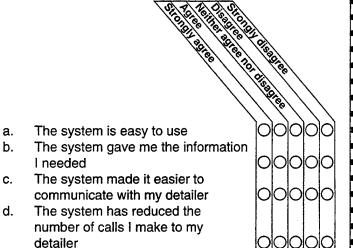
d.

I needed

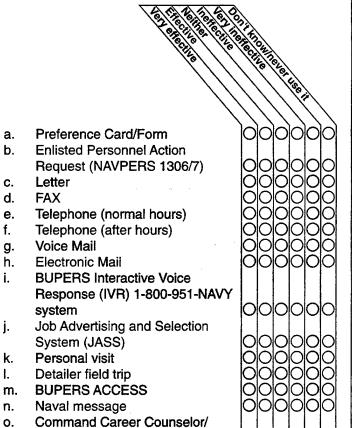
detailer



- 45. If you have used the Job Advertising and Selection System (JASS), please rate the extent to which you AGREE or DISAGREE with each of the following statements?
  - I have not used JASS (skip to Question 46)



- How effective do you feel each of the following methods is for interacting with your detailer?
  - I have not negotiated a set of orders with my detailer (skip to Question 47)



Representative

| 47. | Would you be willing to extend on sea duty in order to obtain a desired assignment ashore?  O Does not apply/would not extend tour  Yes No  1-3 months  4-6 months  7-9 months  10-12 months   | 52.        | were offered to your rate/designator, would you use it? TERA is available only to people with 15 to 19.9 years of service.  Yes No Undecided at this time Does not apply  |
|-----|--|------------|---|
| 48. | Would you be willing to curtail your shore tour in order to obtain a desired assignment at sea?  Does not apply/would not curtail tour  Yes No  1-3 months  4-6 months  7-9 months  10-12 months  13-18 months   | 53.        | If a Variable Separation Incentive (VSI) or Special Separation Bonus (SSB) were offered to your rate/designator, would you use it? VSI and SSB are one-time "buy-outs" for people below the fifteen year window.  Yes No Undecided at this time Does not apply  |
| 49. | Would you be interested in extending on sea duty for the amount of time listed below beyond your original PRD if your subsequent shore duty was extended the same amount of time?  O Does not apply/would not extend sea duty  Yes No  Extend by 1 year  Extend by 2 years  Extend by 3 years  Extend by 4 years               |            | The "Chiefs to Sea" policy came about due to difficulties experienced in filling chief's billets at sea. How has this policy affected your decision to stay in the Navy?  O Does not apply/I am not a Chief Petty Officer O Will remain in and go to sea if assigned O Will get out rather than go back to sea O Undecided at this time |
| 50. | Would you be interested in extending on sea duty for the amount of time listed below beyond your original PRD if your homeport remained the same?  O Does not apply/would not extend sea duty  Yes No  Extend by 1 year  Extend by 2 years  Extend by 3 years  Extend by 4 years  O O  O                                       | 55.<br>56. | provide you a better opportunity for retention/career advancement than exists in your current rate?  Yes  No  Undecided at this time  Does not apply, I am an E7 or above  How much do you AGREE or DISAGREE with   |
| 51. | Would you be interested in extending on sea duty beyond your original PRD if, in addition to current pay provided, a bonus was established to increase sea pay? Indicate the minimum monthly increase to sea pay you would accept to extend for each of the options (a-f).  Does not apply  Would not extend for any incentive |            | the following statements?  OFFICE OFFI OFFI OFFI OFFI OFFI OFFI OFFI OFF   |
|     | a. Extend PRD for 1 year b. Extend PRD for 2 years c. Extend PRD for 3 years d. Extend PRD for 4 years e. Extend PRD for 5 years f. Extend PRD for 6 years   | b.         | I want to experience a variety of assignments in different locations during my career in the Navy. I would be willing to serve longer sea duty tours if it would allow me to stay in a specific geographic location (homebase) for the majority of my tours.  |

### **HOMEBASING**

Homebasing is defined as "a good faith attempt to assign E4-E9 Sailors to the same geographic location for most of their tours."

| 57.        | How important is homebasing to you?                             |
|------------|---|
|            | O Does not apply/I am an officer (skip to                       |
|            | Question 65)  |
|            | O Very important  |
|            | Important     Neither important nor unimportant     Unimportant |
|            | Neither important nor unimportant                               |
|            | O Unimportant   |
|            | O Very unimportant  |
| •          | C vory drimportant  |
| 58.        | Do you think there is a conflict between                        |
|            | homebasing and maintaining a promotable                         |
|            | career path?  |
|            | ○ Yes   |
|            | O No  |
|            | O Don't know enough about policy to say                         |
|            | C Don't mon enough about point, to say                          |
| 59.        | If homebasing is implemented as a policy, do                    |
| <b>JJ.</b> | you anticipate that your out-of-area tour will be:              |
|            | O Accompanied   |
|            |   |
|            | O Unaccompanied O Undecided/don't know                          |
|            | Undecided/don't know  |
| 60.        | If you are homebased in a Fleet Concentration                   |
| •••        | Area (FCA), what is the minimum time ashore                     |
|            | between sea tours you would be willing to                       |
|            | accept to remain in your homebase? <i>The</i>                   |
|            | alternative is a three year shore tour away from                |
|            | homebase.   |
|            |   |
|            | 6 months  |
|            | O 12 months   |
|            | O 18 months   |
|            | O 25 months O 30 months   |
|            | O 30 months   |
|            |   |
| 61.        | If you are homebased in a Fleet Concentration                   |
|            | Area (FCA), what is the maximum time you                        |
|            | would be willing to spend at sea to remain in                   |
|            | your homebase?  |
|            | O 36 months   |
|            | O 48 months   |
|            | O 60 months   |
|            | O 72 months   |
|            | O 84 months   |

|          | rank them in order of preference with one (1) being the highest. Do not select an area in which your rating has little chance to serve such as an aviation rating in New London, etc. |               |             |             |               |             |  |  |  |
|----------|---|---------------|-------------|-------------|---------------|-------------|--|--|--|
|          |   | 1             | 2           | 3           | 4             | 5           |  |  |  |
| a.       | Bangor/Bremerton, WA  | 000           | 000         | 000         | 000           | 000         |  |  |  |
| b.       | Brunswick/Bath, ME  | 0             | 0           | 0           | 0             | 0           |  |  |  |
| C.       | Camp Pendleton, CA  | 0             | 0           | 0           | 0             | 0           |  |  |  |
| d.       | Corpus Christi/Ingelside/   |               |             |             |               | _           |  |  |  |
|          | Kingsville, TX  | 00            | 00          | 00          | 00            | 00          |  |  |  |
| e.       | Earle, NJ   | 0             | 0           | O           | 0             | O           |  |  |  |
| f.       | Everett/Whidbey Island/   | $\sim$        | $\sim$      | $\sim$      | $\sim$        | $\sim$      |  |  |  |
|          | Seattle, WA   | 0             | $\circ$     | 0           | 0             | 0           |  |  |  |
| g.       | Havelock/Cherry Point/  | 0             | $\circ$     | 0           | $\circ$       | 0           |  |  |  |
| L        | Camp Lejeune, NC  | 0             | O           | O           | 0             | $\circ$     |  |  |  |
| h.       | Jacksonville/Mayport, FL/   | $\bigcirc$    | $\circ$     | $\circ$     | $\circ$       | $\bigcirc$  |  |  |  |
| i.       | Kings Bay, GA<br>Lemoore, CA  | $\sim$        | $\sim$      | $\sim$      | $\sim$        | $\sim$      |  |  |  |
| i.<br>j. | Naples, Italy   | $\tilde{c}$   | $\tilde{a}$ | $\tilde{c}$ | $\tilde{c}$   | $\tilde{a}$ |  |  |  |
| k.       | New London/Groton, CT   | 0000          | 0000        | 0000        | 0000          | 0000        |  |  |  |
| l.       | Norfolk/Portsmouth/   | •             | •           | •           | _             |             |  |  |  |
|          | Tidewater Area, VA  | 0             | 0           | 0           | 0             | 000         |  |  |  |
| m.       | Pascagoula/Gulfport, MS   | 000           | 000         | 000         | 000           | Ō           |  |  |  |
| n.       | Pearl Harbor, HI  | 0             | 0           | 0           | 0             | 0           |  |  |  |
| 0.       | Port Hueneme/Point  | _             | _           |             | _ :           |             |  |  |  |
|          | Mugu, CA  | Ŏ             | 0000        | 0000        | 0000          | 0000        |  |  |  |
| p.       | Rota, Spain   | 0000          | $\circ$     | $\circ$     | $\mathcal{O}$ | Ö           |  |  |  |
| q.       | San Diego, CA   | $\circ$       | $\circ$     | $\circ$     | $\circ$       | $\circ$     |  |  |  |
| r.<br>-  | Sasebo, Japan   | $\circ$       | O           | $\circ$     | Q,            | O           |  |  |  |
| S.       | Tinker AFB/Oklahoma   | $\circ$       | $\circ$     | $\circ$     |               | $\circ$     |  |  |  |
| t.       | City, OK<br>Yokosuka, Japan   | 00            | 00          | 00          | 00            | 00          |  |  |  |
| ι.       | TOKOSUKA, Japan   | O             | O           | O           | O             | O           |  |  |  |
| 63.      | Select five (5) reasons we homeports you did in Quathem in order of importation the most important.   | esti          | on 62       | , and       | rank          |             |  |  |  |
| a.       | Cost of living  | 1             | 2           | 3           | 4             | 5           |  |  |  |
| b.       | Spouse employment   | $\tilde{c}$   | õ           | 00          | 00            | 00          |  |  |  |
| C.       | Schools for family  |               |             |             |               |             |  |  |  |
| •        | members   | 0             | 0           | 0           | 0             | 0           |  |  |  |
| d.       | Medical care  | Ó             | Ó           | 0           | 0             | 0           |  |  |  |
| e.       | Relatives live close by   | 0             | 0           | 0           | 0             | 0           |  |  |  |
| f.       | Climate/weather   | Ō             | Ō           | Q           | Q             | Q           |  |  |  |
| g.<br>h. | Military housing  | Q             | Q           | Ō           | O,            | Q           |  |  |  |
|          | Recreational activities   | 0000000       | 000000      | 000000      | 000000        | 0000000     |  |  |  |
| i.<br>j. | Purchased a home  | $\circ$       | Q           | O           | $\circ$       | O           |  |  |  |
| J.       | Availability of civilian  | $\sim$        | $\sim$      | $\sim$      | $\sim$        | $\sim$      |  |  |  |
| ١.       | housing   | $\sim$        | $\sim$      | $\sim$      | $\sim$        | $\sim$      |  |  |  |
| k.       | Quality of command  | $\simeq$      | $\sim$      | $\sim$      | $\sim$        | $\sim$      |  |  |  |
| m.       | Availability of billet Other  | 0000          | 0000        | 0000        | 0000          | 0000        |  |  |  |
|          | ~ H IVI   | $\overline{}$ | $\sim$      | $\sim$      | $\overline{}$ | $\sim$      |  |  |  |

Select five (5) homeports where you would

want to spend the majority of your tours, and

m.

| 64.                  | command in the followir<br>(5) locations and rank th<br>the least desirable):  | ng lo                   | catio          | ns (se   | elect | five   | (          | <ul> <li>Yes (skip to Question 69)</li> <li>No</li> </ul>   |  |  |  |  |
|----------------------|--|-------------------------|----------------|----------|-------|--------|------------|---|--|--|--|--|
| a.<br>b.<br>c.       | Bangor/Bremerton, WA<br>Brunswick/Bath, ME<br>Camp Pendleton, CA   | 1 000                   | <b>2</b>       | <b>3</b> | 4 000 | 5 000  | t<br>(     | f "No," why were you assigned to an overseas our?  Part of the career path for my rate  Only choice given by detailer  Best option of choices given                       |  |  |  |  |
| d.<br>e.             | Corpus Christi/Ingelside/<br>Kingsville, TX<br>Earle, NJ   | 00                      | 00             | 00       | 00    | 00     |            | Other   |  |  |  |  |
| f.                   | Everett/Whidbey Island/<br>Seattle, WA   | 0                       | 0              | 0        | 0     | 0      |            | On my last overseas tour, I stayed:   |  |  |  |  |
| g.                   | Havelock/Cherry Point/<br>Camp Lejeune, NC   | 0                       | 0              | 0        | 0     | 0.     |            | <ul><li>Less than full length of orders</li><li>Full length of orders</li></ul>   |  |  |  |  |
| h.<br>i.<br>j.<br>k. | Jacksonville/Mayport, FL/<br>Kings Bay, GA<br>Lemoore, CA<br>Naples, Italy<br>New London/Groton, CT<br>Norfolk/Portsmouth/   | 0000                    | 0000           | 0000     | 0000  | 0000   | (          | 1 to less than 3 months beyond PRD 3 to less than 6 months beyond PRD 6 to less than 9 months beyond PRD 9 to less than 12 months beyond PRD 12 or more months beyond PRD |  |  |  |  |
| n.                   | Tidewater Area, VA Pascagoula/Gulfport, MS Pearl Harbor, HI Port Hueneme/Point   | 000                     | 000            | 000      | 000   | 000    | ι          | How satisfied were you with your overseas tour upon your return to CONUS?  O Very satisfied   |  |  |  |  |
| o.<br>p.<br>q.<br>r. | Mugu, CA<br>Rota, Spain<br>San Diego, CA<br>Sasebo, Japan  | 0000                    | 0000           | 0000     | 0000  | 0000   | (          | Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied   |  |  |  |  |
| s.<br>t.             | Tinker AFB/Oklahoma<br>City, OK<br>Yokosuka, Japan   | 00                      | 00             | 00       | 00    | 00     | any<br>and | e the last page of the questionnaire to make<br>comments you wish about the Detailing<br>I Assignment Process, including PCS<br>lers, Homebasing, and Overseas Tours.     |  |  |  |  |
| 65.                  | OVERSEAS  Do you expect to be state (OCONUS) during your of Yes  No  | ione                    | d ove          |          |       | ノ<br>- |            | <b>3</b> ,  |  |  |  |  |
| 66.                  | If you have been stations on PCS orders, please in stationed. (Mark ALL the Older Individual of the In | ndica<br>at ap<br>ned c | te wh<br>ply.) | nere y   | ou w  | ere    |            |   |  |  |  |  |

### **ORGANIZATIONAL CLIMATE**

#### JOB SATISFACTION

### 71. How much do you AGREE or DISAGREE with the following statements?

a.

b.

C.

d.

e.

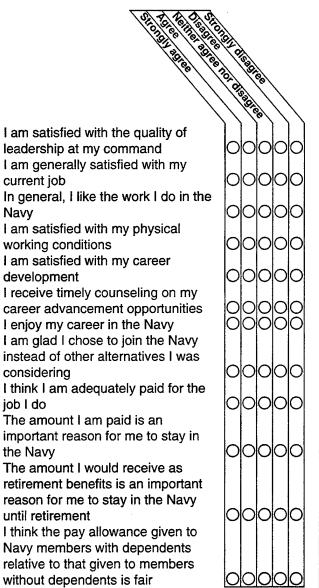
f.

g. h.

j.

k.

I.



| <b>72.</b> | What are your CURRENT Navy career plans?          |
|------------|---|
|            | O Definitely decided to stay in the Navy at least |
|            | until eligible to retire                          |

| $\circ$ | Probably will sta  | y in | the | Navy | at | least | unti |
|---------|--------------------|------|-----|------|----|-------|------|
| _       | eligible to retire |      |     |      |    |       |      |

- O Don't know if I will stay in the Navy until eligible to retire
- O Probably will not stay in the Navy until eligible to retire
- O Definitely will not stay in the Navy until eligible to retire
- O Eligible to retire now and have decided to leave
- Eligible to retire now, but have made no decision to leave
- Eligible to retire now and want to stay
- O Not being allowed to stay until retirement

### 73. What were your Navy career plans ONE YEAR AGO?

- O Definitely decided to stay in the Navy at least until eligible to retire
- O Probably would stay in the Navy at least until eligible to retire
- O Didn't know if I would stay in the Navy until eligible to retire
- O Probably would not stay in the Navy until eligible to retire
- O Definitely would not stay in the Navy until eligible to retire
- O Was eligible to retire and had decided to leave
- Was eligible to retire, but had made no decision to leave
- Was eligible to retire, but wanted to stay
- O Not allowed to stay until retirement
- O I was not in the Navy 12 months ago

### 74. Will you be taking a reenlistment action within the next 12 months?

- O Does not apply/I am an Officer (skip to Question 78)
- O Yes
- O No

### 75. How likely is it that you will reenlist at your next decision point?

- O Very likely
- O Likely
- O Undecided
- O Unlikely
- Very unlikely

| 0. | Bonus (SRB) have on your LAST decision to reenlist?  | PERFORMANCE EVALUATIONS   |
|----|--|---|
|    | O Does not apply/am serving my first enlistment O SRB not available in my rate O No influence at all O Minimal influence O Significant influence   | 80. Regarding the Performance Evaluation and Counseling System, did counseling for your last reporting period occur at mid-term?  O Yes  No   |
| 7. | What influence will the Selective Reenlistment Bonus (SRB) have on your NEXT decision to reenlist?  O Does not apply/not planning to reenlist  | <ul><li>81. Did counseling occur when your last evaluation was done?</li><li>Yes</li><li>No</li></ul>   |
|    | <ul> <li>SRB not available in my rate</li> <li>No influence at all</li> <li>Minimal influence</li> <li>Significant influence</li> </ul>  | <ul><li>82. Were you given an opportunity to submit input to your last evaluation?</li><li>Yes</li><li>No</li></ul>   |
|    | LEADERSHIP   | <ul> <li>83. Who conducted your counseling for your last evaluation?</li> <li>Immediate supervisor</li> <li>Second level supervisor</li> <li>Higher level supervisor</li> </ul>   |
| 8. | How SATISFIED or DISSATISFIED are you with the following aspects of leadership quality?  | Not applicable, no counseling occurred  |
|    | To sell to the sel | <ul> <li>84a. How do you feel about the fairness of the trait grades assigned in your last evaluation?</li> <li>Very fair</li> <li>Fair</li> <li>Neither fair nor unfair</li> <li>Unfair</li> <li>Very unfair</li> </ul>    |
|    | a. Officer community b. LDO community c. Chiefs' community d. Overall Navy   | 84b. How do you feel about the accuracy of the trait grades assigned in your last evaluation?  O Very accurate O Accurate O Neither accurate nor inaccurate O Inaccurate O Very inaccurate                                  |
| 9. | If you marked Dissatisfied or Very Dissatisfied in the above question, please indicate the MOST important reason why:  | <ul> <li>85a. How do you feel about the fairness of the promotion recommendation in your last evaluation?</li> <li>Very fair</li> <li>Fair</li> <li>Neither fair nor unfair</li> <li>Unfair</li> <li>Very unfair</li> </ul> |
|    | a. Officer community b. LDO community c. Chiefs' community d. Overall Navy   | 85b. How do you feel about the accuracy of the promotion recommendation in your last evaluation?  O Very accurate O Accurate O Neither accurate nor inaccurate Inaccurate O Very inaccurate                                 |

| <b>86.</b> | Based upon your perceptions of how the new fitness report/evaluation system is being implemented at your command, how much do you AGREE or DISAGREE with the following statements?  **Total Report of the command of the | <b>90.</b> a. b. | How much do you AGREE or DISAGE the following statements?  People should always tell the truth even though it may hurt them or other people Sometimes you have to bend or     |             |
|------------|--|------------------|---|-------------|
| b.         | strengths and weaknesses The new system improves   |                  | break the rules in order to get the job done  | 00000       |
| C.         | communication The new system improves  | C.               | Responsibility is a key quality of an effective sailor  | 00000       |
| d.         | teamwork Counseling was done in a timely   | d.               | It is important that people know their jobs well  | 00000       |
| _          | manner based upon the reporting period   | e.<br>f.         | It is important that people do their<br>jobs well<br>Being a team player is more  | 00000       |
| e.         | Fitness/evaluation report was conducted in a timely manner based upon the reporting period   | 1.               | important than individual accomplishment  |             |
|            | upon the reporting period OOOO   | g.               | Loyalty to the Navy is ultimately more important than loyalty to my   |             |
| 87.        | Has your command provided you with timely  |                  | peers, subordinates, and superiors  | 00000       |
|            | guidance regarding your career advancement opportunities or rate change eligibility?   | h.               | Concern for the well-being of shipmates is important  |             |
|            | O Yes  | i.               | Everyone should serve his or her  |             |
|            | O No   | j.               | country in some way or another People should always report others   |             |
|            |  | ٦.               | who engage in sexual harassment   |             |
|            | VALUES   | k.               | When faced with difficult ethical, moral, and/or life choices, people   |             |
|            | VALUES   |                  | should rely on their religious/spiritual  |             |
|            |  | ,                | faith in their decision making  |             |
| 88.        | The Navy Core Values (NCV) are (select ONE   | l.               | Navy core values have helped me in my career  |             |
|            | option):   | m.               | Navy core values have helped me   |             |
|            | <ul><li>Tradition, service, commitment</li><li>Integrity, loyalty, courage</li></ul>   |                  | when I have been faced with tough moral decisions   |             |
|            | O Honor, courage, commitment   |                  | moral decicions   |             |
|            | <ul> <li>Truth, fidelity, honor</li> </ul>   |                  |   |             |
|            |  |                  | GENDER INTEGRATION  | u )         |
| 89.        | Have you attended Navy Core Values training in   |                  | entransacione de la constanta d   |             |
|            | the last year (GMT, NR&R, formal school, etc.)?  Yes   |                  |   |             |
|            | O No O Not sure  | 91.              | How much do you AGREE or DISAG women have the ability to success out the duties of their combat roles Navy?  O Strongly agree O Agree O Neither agree nor disagree O Disagree | fully carry |
|            |  |                  | O Strongly disagree   | 15          |
|            |  | ı                | •   |             |

| 92.            | <ul> <li>Have you been assigned to a gender integrated, deployable command? (Mark ALL that apply.)</li> <li>No, I have never been assigned to a gender integrated ship/shipboard deployed squadron (skip to Question 94)</li> <li>Yes, I have previously been assigned to a gender integrated ship/shipboard deployed squadron</li> <li>Yes, I am currently assigned to a gender integrated ship/shipboard deployed squadron</li> </ul> | 96.<br>97.                       | While at this command, have you been the target or victim of hazing activities?  Yes No (skip to Question 99)  Did the hazing occur within the last 12 months? Yes No   |
|----------------|---|----------------------------------|---|
| 93.            | How much do you AGREE or DISAGREE with the following statements?  | 98.                              | What kind of hazing did you experience? (Select ALL that apply.)  Playing abusive or ridiculous tricks Threatening of offering violence or bodily harm Striking Branding Tattooing Shaving Greasing Painting Tacking on"  |
| a.<br>b.<br>c. | The Women at Sea habitability alteration provided suitable berthing and head facilities, resulting in equivalent amenities for both genders Fleet Introduction Training (FIT) improved the integration process Leadership in my organization is supportive of gender integration  |                                  | <ul> <li>"Pinning"</li> <li>Damaging or destroying property</li> <li>Forcing or requiring the consumption of any food, alcohol, drug, or other substance</li> <li>Requiring excessive physical exercise beyond what is required to meet Navy standards</li> <li>Sleep deprivation</li> <li>Exposure to the elements</li> <li>Any activity which could result in extreme embarrassment</li> <li>Exclusion from social contact or shunning</li> </ul> |
|                | HAZING  | 99.                              | Have you participated in hazing activities?  ○ Yes ○ No   |
| a <sub>j</sub> | azing is defined as any non-command opproved ceremony, ritual, initiation, rite of assage, or unauthorized assumption of uthority that is to any degree physically or sychologically harmful, abusive, or demeaning.  |                                  | EXTREMIST/HATE GROUP ISSUES   |
| 94.<br>95.     | Are you aware of the Navy's policy on hazing?  Yes  No  Not sure  Are hazing activities occurring at this   | sup<br>dis<br>ger<br>the<br>in e | tremist/hate group organizations support premacist causes; attempt to create illegal scrimination based on race, creed, color, and advocate suse of force or violence, or otherwise engage efforts to deprive individuals of their civil hts.   |
|                | command?  Yes  No  Not sure   | 100.                             | Is extremist/hate group activity occurring at this command?  O Yes O No O Not sure  |

| 101. | Extremist/hate group activity is not tolerated at this command.  O True O False   |                      | VOLUNTARY EDUCATION  | N (VOL                         | ED)               | )        |
|------|---|----------------------|--|--------------------------------|-------------------|----------|
| 102. | Are you aware of the Navy's policy on participation in extremist/hate group activity?  Yes No                             | 107.                 | Which of the following statemyou would prefer to take a coll may choose more than one, be order of preference with one (preferred.   | lege cour<br>ut rank th        | se? `<br>nem ir   | You<br>า |
| 103. | Have you seen extremist/hate group material (e.g., fliers, announcements, tattoos) at this command?  Yes No Not sure      | a.                   | I am not interested in taking (skip to Question 109)  I prefer taking courses with an instructor in the classroom  |                                | ourses            |          |
|      | While at this command, have you been asked by another person to participate in extremist/ hate group activity?  O Yes  No | b.<br>c.<br>d.<br>e. | I would like to take courses via<br>the Internet, on base<br>I would like to take courses at<br>home with my own computer<br>I would like to take courses via<br>computer interactive video, as in<br>the PACE program<br>I would like Video | 000                            |                   |          |
| 105. | While at this command, have you been the target or victim of extremist/hate group activity?  O Yes                        | f.                   | Teleconferencing Training Other  |                                |                   |          |
| 106. | O No  Do you know anyone assigned to this command who is a member of an extremist/ hate group?  O Yes                     | 108.                 | Which three (3) phrases descritaking college courses right not (3) and rank them in order of pone (1) being the most importation of taking college course to Question 109)   | ow? Sele<br>preference<br>ant. | ect thi<br>e with | ree<br>1 |
|      | ○ No  |                      |  | 1                              | 2                 | 3        |
|      |   | a.                   | To improve my chances for promotion  | 0                              | 0                 | 0        |
|      |   | b.<br>c.             | To prepare for when I leave the Navy To learn something To be able to do my Navy job   | 0                              | 00                | 00       |
|      |   | d.<br>e.<br>f.       | To be able to do my Navy job<br>better<br>To satisfy my own personal goals<br>To ensure that I can have a good   |                                | 00                | 00       |
|      |   | g.<br>h.             | quality of life To raise my level of education Other   | 000                            | 000               | 000      |
|      |   |                      |  |                                |                   |          |

| 109. Which one (1) phrase best describes the level<br>of support for VOLED in your command?<br>(Select ONE answer.)   | HEALTH ISSUES   |
|---|---|
| <ul> <li>Command supports VOLED as long as it does not interfere with work</li> <li>Command supports my educational goals and goes out of its way to let me adapt my work</li> </ul>              | NAVY DRUG/ALCOHOL AND OBESITY PROGRAM POLICIES  |
| schedule to school schedules  Do it when you're ashore  Your Navy job comes first; fit education in when you can, on your own time  Command pushes education  Do it at your next command          | 112. Attendance at Alcohol and Drug Abuse for Managers/Supervisors (ADAMS) for E-6 and above personnel is encouraged at my command O ADAMS is not available at my command O Don't know  |
| 110. How many years do you expect to be in the Navy? (Total number of years.)  3-6 years  7-9 years  10-15 years  0 to-20 years   | Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree  113. How much do you AGREE or DISAGREE with   |
| O Undecided   | the following statements on the Navy's drug/<br>alcohol and obesity program policies?   |
| 111. What is the highest level of education you would like to achieve before you leave the Navy? (Select ONE answer.)  Associate's degree Technical certificate Bachelor's degree Master's degree |   |
| <ul> <li>Doctorate or professional degree</li> <li>Not interested in pursuing a degree/certificate</li> <li>Have completed all degrees I intend to</li> </ul>                                     | a. Existing regulations on the use and abuse of alcohol should be more strictly enforced b. Penalties for the abuse of alcohol  |
| Use the last page of the questionnaire to make any comments you wish about Organizational Climate, including Job Satisfaction, Leadership, Performance Evaluations, Values, Gender                | at my command are sufficient  c. At my command, the Navy's policies on alcohol use/abuse are applied fairly across all paygrades  |
| Integration, Hazing, Extremist/Hate Group Issues, and VOLED.  | d. At my command, the difference between alcohol use and alcohol abuse is clearly understood  |
|   | e. Treatment for problems related to alcoholism and alcohol abuse has a negative effect on a member's Navy career (e.g., makes it more difficult to obtain choice assignments, receive promotions, and be retained in the Navy)  f. There is immediate intervention and referral to treatment for those |

g.

with alcohol problems

Alcohol abuse awareness and

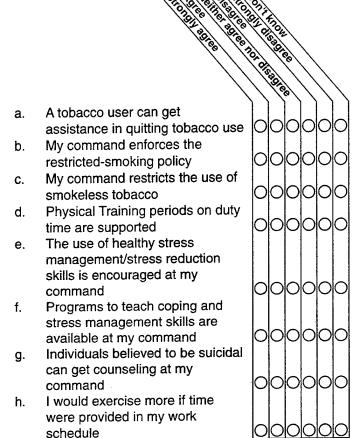
deglamorization/education efforts are important at my command

18

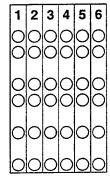
| 113. | cont'd                                       | 11   | 7. How much do you AGREE or DIS                                 |              |
|------|--|------|---|--------------|
|      | How much do you AGREE or DISAGREE with       |      | the following statements about                                  | drug/alcohol |
|      | the following statements on the Navy's drug/ |      | use/abuse in the Navy?  |              |
|      | alcohol and obesity program policies?        |      |   |              |
|      |  |      | 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2                         | <b>6.</b>    |
|      | 12/2/2/2/2/2                                 |      |   |              |
|      |  |      |   | 1200         |
|      |  |      |   |              |
|      |  |      |   |              |
|      |  |      |   |              |
|      |  |      |   |              |
|      |  | а    | I know the Navy's policy about                                  |              |
| h.   | The Navy needs to improve its                | u.   | alcohol abuse   |              |
| •••  | alcohol abuse prevention efforts             | h    | I know the Navy's policy about                                  |              |
| i.   | I have access to enough nutrition            | D.   | drug abuse  |              |
| 1.   | information to make healthy food             | _    | I know my command Drug and                                      |              |
|      | choices OOOOO                                | U.   |   |              |
| ;    | There is immediate intervention              |      | Alcohol Program Advisor (DAPA) and feel free to contact him/her |              |
| j.   |  |      |   |              |
|      | and referral to treatment for those          | _1   | for assistance  |              |
|      | with obesity/compulsive                      | a.   | I feel free to report an alcohol-                               |              |
|      | overeating problems OOOOO                    |      | related incident which I have                                   |              |
|      |  |      | witnessed to my chain of  |              |
| 11/  | I have attended clocked and/ay dwy related   |      | command without fear of reprisal                                |              |
| 114. | I have attended alcohol- and/or drug-related | e.   |   |              |
|      | General Military Training (GMT) or           |      | incident which I have witnessed                                 |              |
|      | alcohol-awareness training in the last six   |      | to my chain of command without                                  |              |
|      | months at this command.                      |      | fear of reprisal  |              |
|      | O Yes  | f.   | I feel free to request support from                             |              |
|      | O No   |      | my chain of command if I have a                                 |              |
|      | O I have been at this command less than 6    |      | problem with alcohol  |              |
|      | months                                       | g.   | I feel free to request support from                             |              |
| 115  | I have attended the 4-hour alcohol-awareness |      | my chain of command if I have a                                 |              |
| 110. | course given by command DAPAs.               | L    | problem with drugs  |              |
|      | O Yes  | h.   | This command's DAPA is proactive                                |              |
|      | O No   |      | in educating the command about alcohol                          |              |
|      | O Plan to attend                             | :    |   |              |
|      | o i lan to attend                            | i.   | This command's DAPA is proactive                                |              |
|      |  | -    | in educating the command about drugs                            |              |
| 116. | I am familiar with the Navy Right Spirit     | j.   | The command DAPA is supportive                                  |              |
|      | campaign to reduce alcohol abuse and         | 1.   | of anyone with an alcohol problem                               |              |
|      | deglamorize alcohol use.                     | k .  | The command DAPA is supportive                                  |              |
|      | ○ Vary familiar                              | 17.  | of anyone with a drug problem                                   |              |
|      | O Somewhat familiar                          | I.   | This command deglamorizes                                       |              |
|      | O Heard about it, but don't know what it is  | ••   | alcohol (e.g., does not promote                                 |              |
|      | O Never heard of it                          |      | alcohol at command functions)                                   |              |
|      |  | m    | Alcohol-related incidents are                                   |              |
|      |  | •••• | promptly addressed by leadership                                |              |
|      |  |      | in my chain of command  |              |
|      |  | n.   |   |              |
|      |  | •••  | promptly addressed by leadership                                |              |
|      |  |      | in my chain of command  |              |
|      | <i>'</i>                                     | ο    | The leadership in my command                                    |              |
|      |  | ٥.   | sets the proper example regarding                               |              |
|      |  |      | responsible alcohol use   |              |
|      |  | p.   | My command always provides                                      |              |
|      |  |      | alternatives to alcohol at command                              |              |
|      |  |      | events  |              |
|      |  |      |   |              |

### **HEALTH PROMOTION PROGRAMS**

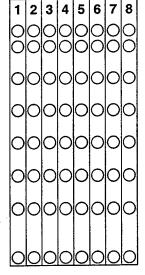
118. How much do you AGREE or DISAGREE with the following statements about health promotion programs?



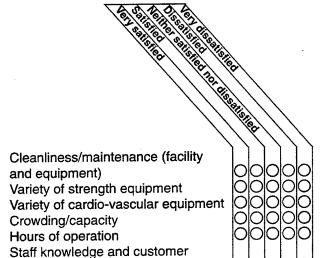
- 119. Rank the reasons for you to stop using tobacco products. For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "6", etc.
  - Does not apply/do not use tobacco products
     I am not trying/do not plan to stop using tobacco products
- a. Expense of tobacco products
- b. Peer pressure/social pressure
- c. Detriment to my health/my family's health
- d. Inconvenience
- e. My command is a smoke-free/ tobacco-free command
- f. Personal desire to quit smoking/using tobacco products



- 120. Rank the reasons you exercise on a regular basis (at least three times a week). For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "8", etc.
  - O I do not exercise on a regular basis
- a. To pass/do well on the PRT
- b. To control my weight
- c. To become/remain fit and healthy
- d. To reduce stress/make me feel better
- e. For the enjoyment of participating in sports
- f. Regular exercise is required at my command
- g. To present a professional military appearance
- h. To get a good grade on PFT and consequently on FITREP/EVAL



- 121. How SATISFIED or DISSATISFIED are you with the overall quality of Navy-sponsored fitness facilities at your base?
  - O I do not use Navy-sponsored fitness facilities



20

a.

b.

C.

d.

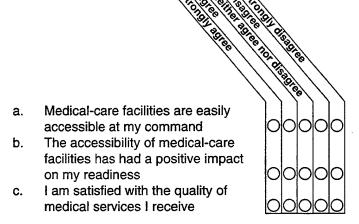
e.

service

f.

#### **ACCESS TO MEDICAL FACILITIES**

122a. When considering your PERSONAL use of medical facilities, how much do you AGREE or DISAGREE with the following statements about access to medical facilities?



122b. If you answered Strongly disagree or Disagree to part "a" of the previous question regarding your access to medical-care facilities, what reasons contribute to the lack of accessibility? (Select ALL that apply.)

| $\cap$ | Not  | appl | lica | hla |
|--------|------|------|------|-----|
| ()     | INOL | appi | IICa | DIE |

- Medical facilities are not available at my command/I must commute
- Medical facilities are not open at convenient times for me
- Medical facilities are too overcrowded to allow me convenient access
- Other

123. The approximate number of times you visit medical-care centers per year is:

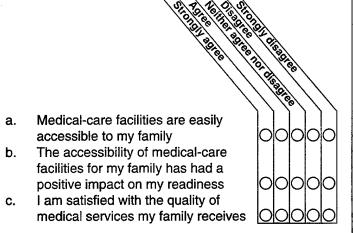
| 1116       | dical-cale cellu |
|------------|------------------|
| 0          | Does not apply   |
| $\circ$    | 0                |
| $\circ$    | 1-4              |
| $\circ$    | 5-10             |
| $\bigcirc$ | 11-20            |

O More than 30

21-30

124a. When considering your FAMILY's use of medical facilities, how much do you AGREE or DISAGREE with the following statements about access to medical facilities?

O Not applicable, I do not have family members (skip to Question 126)



124b. If you answered Strongly disagree or Disagree to part "a" of the previous question regarding your family's access to medical-care facilities, what reasons contribute to the lack of accessibility? (Select ALL that apply.)

| 0 | Not | applicable |
|---|-----|------------|
|---|-----|------------|

- Medical facilities are not available locally/ my family must commute
- Medical facilities are not open at convenient times for my family
- Medical facilities are too overcrowded to allow my family convenient access
- O Other

125. The approximate number of times your family members visit medical-care centers per year is:

| $\cup$     | Does not apply |
|------------|----------------|
| 0          | 0              |
| 0          | 1-4            |
| 0          | 5-10           |
| 0          | 11-20          |
| 0          | 21-30          |
| $\bigcirc$ | More than 30   |

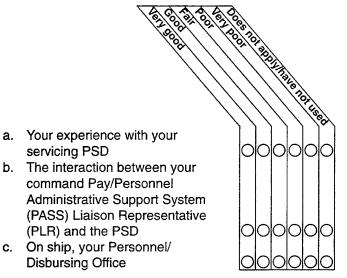
126. How frequently do your medical-care providers refer you and/or your family members to other health care providers?

| 0 | Never                              |
|---|------------------------------------|
| 0 | Seldom                             |
| 0 | Often                              |
| 0 | Depends on the nature of the visit |

| LEGAL ASSISTANCE SERVICES  | Services in the last 24 months, how much do you AGREE or DISAGREE with the following statements? |
|--|--|
| 127. If you have used Legal Assistance Services                    | 12 5 6 C 12  |
| at your present command, please rate their                         | I/we have not used legal services in the last 24   |
| quality.   | O I/we have not used legal services in the last 24 months  |
| O Very good  | O I/we have not used legal (%) (%)   |
| O Good   | services in the last 24  |
| O Average  | months \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\  |
| OPoor  | %  |
| O Very poor  | a. I am satisfied that I got good advice   |
| Never heard of program   | from my attorney OOOO  |
| ─ ○ Not used/no experience   | b. I am satisfied with the knowledge level   |
| ·  | and customer service attitude of the   |
| If you marked "Not used/no experience",                            | non-attorney staff   |
| indicate the most important reason why you                         | c. The office hours for Legal Assistance   |
| have not used the service:   | Services at my current station are   |
| O Don't need service   | adequate OOOO  |
| <ul> <li>Prefer off-base alternative</li> </ul>                    | d. The legal assistance office at my   |
| Not informed of service  | current duty station is easily accessible OOOO   |
| O Not accessible   | e. The length of time that I had to wait to  |
| O Not available  | get an appointment to see an attorney  |
| Other  | was reasonable OOOOO   |
| •  |  |
| 128. How many times have you or your family used                   | 131. Which of these Legal Assistance Services have   |
| Legal Assistance Services in the last 24                           | you or your family used in the last 24 months?   |
| months?  | (Select ALL that apply.)   |
| ○ 0  | Have not used services in the last 24 months   |
| O 1 (skip to Question 130)   | ○ Wills/Estate Planning  |
| <ul><li>2 (skip to Question 130)</li></ul>                         | O SGLI (Servicemen's Group Life Insurance)   |
| <ul><li>3 (skip to Question 130)</li></ul>                         | Counseling   |
| <ul><li>4 or more (skip to Question 130)</li></ul>                 | O Separation/Divorce   |
|  | Child Support/Custody  |
| 400 M  | O Tax Assistance/Preparation   |
| 129. If you or your family did not use Legal                       | O Landlord-Tenant/Real Estate  |
| Assistance Services in the past 24 months,                         | Financial Counseling/Bankruptcy  |
| indicate the MOST important reason why you                         | Consumer Affairs/Contract Disputes   |
| did not use the program/service:                                   | Adoption/Name Change   |
| O I did not need legal services                                    | O Notary Public  |
| O The Navy doesn't handle my kind of case                          | O Power of Attorney  |
| O I needed an attorney to go into civilian court                   | Other  |
| O I'm not satisfied with the quality of service                    | 132. How often have personal legal matters   |
| O I didn't know I could get legal assistance                       | impacted on your readiness/job performance?  |
| Other  | · ·  |
| The services were not accessible nor                               | ○ Very often ○ Often   |
| available  | O Sometimes  |
| If you would all IThe pendence were not                            | O Rarely   |
| If you marked "The services were not                               | O Never  |
| accessible nor available", what reasons                            | I Never  |
| contributed to the lack of accessibility or                        | 133. In what way do personal legal matters interfere   |
| availability? (Select ALL that apply.)                             | with your performance? (Select the MOST  |
| Services were not available at                                     | important answer.)   |
| convenient times   | Does not apply/do not interfere  |
| Services were not available at                                     | O Distractions while on duty   |
| convenient locations   | Require me to take time off from work  |
| Appointments were already  healted/seheduled and did not allow for | Creditors or other people have complained  |
| booked/scheduled and did not allow for                             | to my chain of command   |
| convenient access  | D :  |
| O Other  | Haises my general stress level/anxiety 22  |

## PERSONNEL SUPPORT DETACHMENT (PSD) AND TRANSPORTATION

134. How would you evaluate each of the following?



- 135. The transportation support provided by the Navy Passenger Transportation Office (NAVPTO) is responsive to my needs.
  - O Does not apply/have not used NAVPTO
  - O Strongly agree
  - O Agree
  - O Neither agree nor disagree
  - Disagree
  - O Strongly disagree
- 136. My TAD/TDY travel claim(s) was processed in a timely manner.
  - O Strongly agree
    - O Agree
    - O Neither agree nor disagree
    - O Disagree
    - O Strongly disagree
    - O Does not apply/have not filed a claim this year
- 137. I was able to obtain a military ID card for myself and/or my family members at a convenient time and place.
  - Strongly agree
  - O Agree
  - Neither agree nor disagree
  - Disagree
  - O Strongly disagree
  - O Not applicable

#### **Comments**

Use the space below to make any comments you wish about ANY of the topics addressed in this survey. (Please label your comments by section name or question number.)

Thank you for completing this survey!
Please place it in the envelope provided and mail it as soon as possible.

Δ\_24

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